



STATE ANTI-FRAUD UNIT

State Health Agency, Punjab

Department of Health and Family Welfare

BSNL Circle Office, Sanchar Sadan, 4th Floor, Sector-34A, Chandigarh

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Dated: 08/02/2021

ADDENDUM TO SAFU GUIDELINES

Subject: Addendum to SAFU Anti-Fraud Guidelines-BIS

State Health Agency (SHA) had issued Anti-Fraud guidelines vide notification no. 07/33/2020-2H4/2812 dated 06.11.2020 to prevent fraud and to take necessary actions on the erring entities. To expand its applicability towards BIS related frauds, **Addendum to Anti-Fraud Guidelines-BIS (as enclosed)** are issued as Anti-Fraud measures against fraud/abuse with respect to BIS for taking stringent action against the entities confirmed to be indulging in fraudulent activities. These guidelines shall come into effect immediately upon the issuance of these orders.

Kindly ensure compliance to the same.


Special Secretary, Health cum CEO
State Health Agency, Punjab

A copy of the above is forwarded to the following for information and necessary action.

1. Principal Secretary of Health and Family Welfare, SHA Punjab for information and compliance.
2. Managing Director, Punjab Health System Corporation for information and compliance.
3. All Deputy Commissioners in the State of Punjab for information and compliance.
4. Deputy Secretary Health cum Deputy CEO, SHA for information and compliance.
5. All Civil Surgeons in the State of Punjab for information and compliance.
6. All Deputy Medical Commissioners in the State of Punjab for information and compliance.
7. Assistant Chief Executive Officer, SHA for information and compliance.
8. State Anti-Fraud Officer, SHA Punjab for information and compliance.
9. Representative of the Insurance Company for information and compliance.

Addendum to Anti-Fraud guidelines-BIS:-

Entity	Action/Penalty
PMAM	<p>Public Hospital:</p> <ul style="list-style-type: none"> ● In first offence <ul style="list-style-type: none"> ➤ Issuance of warning letter for first offence (In case where Arogya Mitra have been deployed by the agency or directly by the public hospital). ● In Second Offence <ul style="list-style-type: none"> ➤ Penalty of Rs 1000 if Arogya Mitra deployed by Agency. ➤ Penalty of Rs 500 if Arogya Mitra deployed by Hospital. <p>Private Hospital:</p> <ul style="list-style-type: none"> ● Penalty of Rs 1000/- for every fake card generated. ● Recovery of 300% of amount claimed by the hospital from the Insurance Company, payable to SHA. (In case AM is employed by provider then provider have to pay). ● Suspension, Deactivation, FIR against the AM/EHCP or De-empanelment of EHCP is to be determined by SAFU Committee as per the severity of the offence.
VLE CSC or any other ecard generating agency	<ul style="list-style-type: none"> ● Penalty of Rs 1000/- for every fake card. ● Recovery of 300% of amount claimed by the hospital from the Insurance Company, payable to SHA. ● Suspension, Deactivation, Lodging FIR against the CSC/VLE or any other ecard generating agency is to be determined by SAFU Committee as per the severity of the offence.
ISA/Insurer	<ul style="list-style-type: none"> ● As per tender document.
Beneficiary - Collusion	<ul style="list-style-type: none"> ● Warning ● Disabling the card
Impersonator	<ul style="list-style-type: none"> ● Recovery of amount utilized. ● FIR against the impersonator, to be determined by the SAFU Committee as per the severity of the offence.

Note: Action to be taken will be decided by the SAFU Committee depending upon the severity/scale/intention and frequency of the default. All the above penalties/recoveries are recommendatory and the SAFU committee may inflict higher or lower penalties depending on case to case basis. SAFU committee reserves the right to amend the above table at any time during the operation of the scheme. The penalty/recovery amount shall be payable to SHA.